

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Monitoring Reporting Requirements Not Met For**  
**City of Grafton      WV3304601**

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?** At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period	
<b>27 - MONITORING (DBP), ROUTINE MAJOR, CHLORINE</b> Failure To Monitor Required Chlorine Residual With A Coliform Sample Result	2022 5208605	Monthly	AUG 2021	Item 1
<b>27 - MONITORING (DBP), ROUTINE MAJOR, HAA5</b> Failure To Monitor For Haloacetic Acids (HAA5's)	2022 12057 2017 8819	Quarterly	4QT 2021 1QT 2017	Item 2
<b>27 - MONITORING (DBP), ROUTINE MAJOR, TTHM</b> Failure To Monitor For Trihalomethanes (TTHM's)	2022 12058 2017 8818	Quarterly	4QT 2021 1QT 2018	Item 3
<b>36 - MONITORING, RTN/RPT MAJOR, CHLORINE</b> Missing Required Chlorine Residual Associated With A Bacteriological Sample Or Entry Point To The Distribution	2022 5208607	Monthly	AUG 2021	Item 4
<b>3A - MONITORING (RTCR), ROUTINE MAJOR</b> Valid Compliance Total Coliform Sample(s) Not Reported	2022 5208604	Monthly	AUG 2021	Item 5
<b>52 - FOLLOW-UP OR ROUTINE TAP M/R (LCR)</b> Required Lead & Copper Sample Results Not Submitted	2023 5208617 2022 5208608 2021 5208602 2020 5208599	Annually (2020 - Present) Triennially (2017 - 2019)	YR 2022 YR 2021 YR 2020 3Y 2017-2019	Item 6

**What Happened? What is being done? (Describe corrective action).**

Since 1984 the City of Grafton has purchased water from Taylor County Public Service District (Taylor County PSD). Beginning around that time, a representative of the Taylor County PSD has been conducting the water sampling and water quality monitoring for the City of Grafton. The samples collected are sent to laboratories for analysis and results sent to the proper authorities. In October 2023, we were notified that some errors have been made in reporting by the representative of the Taylor County PSD as outlined in the "Compliance Period" as listed in the chart above (right hand column).

**To Review:**

Item 1, the chlorine level was not written on the results submitted during the month of August 2021 for this sample.

Item 2 was supposed to be sampled in November of 2021 but was sampled in December of 2021 (the sample showed safe levels, but sampled the wrong month, therefore it is considered late/not submitted). Also, 2 samples were to be taken in the 1<sup>st</sup> quarter of 2017, but only 1 was taken (this was a safe sample, but 2 were to be taken).

Item 3 was also supposed to be sampled in November 2021 but was sampled in December of 2021 (the sample showed safe levels but sampled the wrong month, therefore it is considered late/not submitted). The 1<sup>st</sup> quarter sample of 2018 was taken the proper month, but submitted late. Samples submitted 1 day late is a violation.

Please turn over for more explanation

For more information, please contact: Jason Setler at 304-265-1234  
(Contact Name) (Phone Number)

or: 214 Front Street, Grafton, WV 26354  
(Mailing Address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail*

Item 4, the chlorine level was not written on the results submitted during the month of August 2021 for this sample.

Item 5 was submitted late. Samples submitted 1 day late is a violation and considered not submitted during the month of August 2021.

Item 6, the 2022 and 2020 lead and copper results were not taken. The 2021 samples were taken and submitted but didn't have the sample locations with them. The 3Y 2017-2019 samples were taken and submitted but 1 of the 20 samples did not have a location (which resulted in a violation). All lead and copper samples taken and submitted have shown no areas of concern.

As stated on the reverse side, although these were not emergencies and all samples taken and submitted showed no issues with the water, you have a right to know about the reporting errors that were made that caused the violations.

Therefore, going forward beginning in November of 2023 a different certified operator began performing all sampling and submitting of water quality tests. To our knowledge, there has never been a violation in chlorine residual, RTCR, HAA5, or TTHM taken by a representative of the Taylor County Public Service District. Recently, Lead and Copper samples were taken and submitted to a state certified laboratory and found no areas of concern. The city will still be purchasing all water from Taylor County PSD who operates, maintains and treats the water at the water treatment plant. The city does not have the ability to add or remove anything in your drinking water. If you have any questions, please do not hesitate contacting the Public Works Director at the bottom of the reverse side.